

PrEP Navigator

Job Summary:

The PrEP Navigator serves as a resource to support people seeking access to various health systems with a special emphasis on HIV prevention through Pre-exposure Prophylaxis (PrEP). This position is integral part of the sexual health team focusing on STI testing, harm reduction, prevention strategies, and community engagement. The PrEP Navigator provides intensive care coordination and support services to HIV negative individuals who require assistance in accessing and remaining in PrEP care. This individual will initiate access to PrEP care support continued access assistance to existing PrEP patients.

This is a new position reporting to the Director of Programs and works in partnership with stakeholders, medical systems, pharmacists, insurance companies, and with community members of diverse backgrounds. This is a full-time, non-exempt, grant-funded position.

Responsibilities:

- Work collaboratively with the Health Educator and Testing Coordinator and the STI testing team to confidentially assess the sexual health needs of clients.
- Provide HIV/STI pre and post-test client centered counseling, HIV/STI testing, risk assessments and risk reduction and prevention coaching/counseling.
- Provide clients with basic introductory education regarding PrEP, screening for readiness, and assess other barriers to care, working with the client to identify position solutions and support their needs.
- Provide education about Post-Exposure Prophylaxis (PEP), and other effective biomedical and prevention interventions; refer eligible, interested clients to primary care medical services to further discuss PEP and other preventive care with a provider.
- Recruit high-risk patients and clients into PrEP education.
- Participation in outreach activities including: Pride, health fairs, and other local activities.
- Make referrals to external services and assist clients in scheduling primary care visits to further discuss PrEP and other health care concerns with a medical provider.
- Assess benefits and insurance, and if needed, provide assistance to access payor programs including acquiring and maintaining required documentation for patient assistance programs (PAP).
- Conduct follow-up to offer adherence counseling and assistance in scheduling appointments for patients receiving PrEP; In some cases, in consultation with the PrEP coordinator, provide transportation to and from PrEP appointments.
- Ensure proper collection, storage, and transmission of data used in reporting, research, and program evaluation.

Prevention & Outreach

- Provide sexual health education, resources, materials and referrals via peer group session facilitation to inform LGBT individuals about safer sex practices and high-risk behaviors.
- Nurture an atmosphere in which clients feel understood and seen by advocates who are aware of cultural competency concerns, health disparity issues, and access to care deficits.

- Develop innovative outreach and marketing strategies and targeted advertising campaigns to reach those most at risk and may otherwise avoid more traditional care settings, linking them with the primary care physicians and increasing internal program participation.
- Conduct healthcare provider education regarding PrEP and other biomedical intervention strategies to prevent the transmission of HIV

Leadership & Relationship Management

- Assess community needs, solicit input from stakeholders and recommend population-specific and culturally relevant resource lists and referral protocols.
- Evaluate and develop accurate lists of referral sources and relationships with providers throughout the community.
- Coordinate collaborative relationships related to PrEP implementation and service delivery.
- Serve as a representative of the organization in collaborative partner networks and at related community and Center events and activities including public speaking.

Program Operations & Knowledge Management:

- Develop the necessary systems, processes and tools to better support the facilitation, collection and sharing of knowledge, data and narrative success stories generated by programs.
- Assist in anticipating and planning for the logistical, budget, and staffing needs of the programs.
- Assist in the data collection of program use and valuation of volunteer hours and program use.
- Maintain appropriate patient files and timely documentation of services utilizing electronic prevention or medical software.
- Serve as a fully functioning member of the Center's Health Programs Department to, and be able to participate in daily activities and functions to maintain overall Program's operations.
- Provide outreach to relevant communities with a focus on the men who have sex with men, transgender women, and people of color communities.
- Establish working relationships with appropriate community resources in the area, including those providing mental health and social services to the target population.

Requirements:

- Bachelor's degree in health, social service, or other closely related field preferred and 2 years of work experience in a community health setting; or high school diploma and 4 years of directly related work experience may be substituted for formal education.
- Passion for the Center's mission and work to create a region where LGBTQ people thrive and a commitment to follow all policies and procedures of the organization
- Current Sacramento County or California State HIV Pre and Post Counselor Certification is strongly preferred; but will train the right candidate.
- Valid driver's license and access to reliable automobile transportation with proof of valid insurance is required. The person in this position may also be required to drive our mobile outreach unit RV occasionally.
- Flexible availability to work evening and weekend hours as needed.

- Offer of employment may be contingent on satisfactory results of a criminal history background check

Qualifications:

- Extensive understanding of medical provider and both public and private health insurance systems and how patients can access PrEP within those systems; experience with ADAP and PrEP Assistance Programs preferred.
- Experience with HIV/STI testing and counseling, prevention services, or supporting those with HIV/AIDS.
- Knowledge of health disparities spectrum of HIV and STIs, harm reduction theory, behavior modification theory, human sexuality, substance use and abuse, motivational interviewing techniques, outreach strategies, data management, health and social concerns of diverse populations of gay and non-gay identified MSM; risk reduction theory; principles of social marketing; and venues where the target population congregates, including the internet. Successful strategies in reaching hard to reach populations.
- Ability to relate and work effectively with youth and adults of diverse backgrounds, races/ethnicities, abilities, ages, sexual orientations and gender identities in a multicultural environment in an empathetic, non-judgmental, and empowering way
- Excellent interpersonal, verbal, and written communication skills; public speaking, facilitation, and coalition building capabilities to balance interests, negotiate, and work with a variety of internal and external stakeholders.
- Highly organized and able to work independently to manage multiple program components simultaneously and integrate with a larger team.
- Understanding of grant project management including activity design and data collection to ensure contract deliverables.
- Proficient working knowledge of Microsoft Office 365 including Outlook, Word, Excel, PowerPoint, OneDrive, client services databases, and social media tools.
- The person in this position may be required to sit or stand for extended periods, maneuver tight storage space, move objects up to 25 pounds, ascend/descend stairs, operate computers, copiers, and other office equipment, open and close filing cabinets and boxes, observe visitors, and communicate messages and tone by telephone.
- Ability to speak, read, and translate Spanish/English is preferred.

Compensation:

- Full time, 40-hours per week
- \$15-17 per hour DOE
- Monthly stipend to assist with health coverage
- Paid vacation, sick time, and holidays
- Annual professional development opportunities

To Apply:

Go to <http://saccenter.org/careers>. Please submit a cover letter and a resume in a Microsoft Word or Adobe PDF document by email with “PrEP Navigator” in the subject line to jobs@saccenter.org. No phone calls or in-person applications please.

About the Organization:



The Sacramento LGBT Community Center works to create a region where LGBTQ people thrive. We support the health and wellness of the most marginalized, advocate for equality and justice, and work to build a culturally rich LGBTQ community.

Position is located in Sacramento, CA.

Equal Opportunity:

The Sacramento LGBT Community Center is an Equal Opportunity employer. We actively seek applications from all persons regardless of their race, color, ancestry, religious creed, national origin, sex, sexual orientation, gender identity, gender expression, medical/physical/mental condition, HIV/AIDS status, pregnancy/childbirth and related medical condition, age, marital status, or veteran status.

